

2015 Zuercher Suite User Conference Schedule

Wednesday, October 7

12:00pm - 5:00pm Scheduled Training lab Sessions

6:00pm - 9:00pm Welcome Reception and Social at New Zuercher Technologies Office

Thursday, October 8

8:00am - 9:00am Registration
Breakfast

9:00am - 10:00am Opening Session

10:00am - 10:15am Break (Refreshments and Snacks)

10:15am - 11:00am **Breakout Sessions**
Fleet, Equipment, and Inventory
Jail Configuration Options
Tech Talk – Behind the Scenes of Zuercher Suite
Zuercher CAD Enhancements
Zuercher Reporting – Basic Skills
Training Lab

11:00am - 11:15am Break (Refreshments and Snacks)

11:15am - 12:00pm **Breakout Sessions**
AVL Playback Demonstration and Map Enhancements
Booking Faster and Smarter
Custom Forms and Modules – Basic Skills
Roundtable: Zuercher Records
Zuercher Civil: Execution Options and Sheriff's Sales
Training Lab

12:00pm - 1:15pm Catered Lunch

1:15pm - 2:00pm **Breakout Sessions**
CAD Configuration Options
Implementation: Data Conversion and Training
Property and Evidence Tracking in Cases and Jail
Roundtable: Zuercher Jail
System-Wide User Configurability
Zuercher Reporting: Recurring Reports, Interfaces, and More
Training Lab

2:00pm - 2:15pm Break (Refreshments and Snacks)

2:15pm - 3:00pm **Breakout Sessions**
Custom Forms and Modules – Basic Skills
Exploring Case Workflow

Roundtable: Zuercher CAD
Zuercher Administration Highlights
Zuercher Reporting – Basic Skills
Training Lab

3:00pm - 3:15pm Break (Refreshments and Snacks)

3:15pm - 4:00pm **Breakout Sessions**
Case Configuration Tips and Tools
Custom Forms and Modules – Digging Deeper
Implementation: Your IT Considerations
In the Know: Name Alerts, NCIC Hits, Bulletins, Audio Alerts
Roundtable: Zuercher Records
Zuercher Analytics Demonstration
Training Lab

4:00pm - 6:00pm Break
Training Lab Open Until 5:00

6:00pm - 9:00pm Dinner at Carnaval Brazilian Grill

Friday, October 9

7:30am - 8:30am Breakfast

8:30am - 9:15am **Breakout Sessions**
eCitations, Accident Reporting, and Field Based Reporting Demonstration
Post Implementation: Keep Learning and Growing With Zuercher Suite
Protection Orders
Roundtable: Zuercher CAD
Weekenders: Checking In and Out of Jail
Zuercher Reporting: Sharing, Custom Dashboards, and Charts/Graphs
Training Lab

9:15am - 9:30am Break (Refreshments and Snacks)

9:30am - 10:15am **Breakout Sessions**
Recent Enhancements in Zuercher Financial
Roundtable: Zuercher Jail
What's New With Mobile CAD
Zuercher Jail Extend Demonstration
Zuercher Reporting: Sharing, Custom Dashboards, and Charts/Graphs
Training Lab

10:15am -
10:30am Break (Refreshments and Snacks)

10:30am -
11:00am Closing Session
Door Prize Drawing (must be present to win)

Session Descriptions

This key is provided to help you identify which sessions may be most relevant to you.

- CAD & Mapping
- Records
- Jail
- Civil & Financial
- Agency Administration
- System Basics (Recommended for new users or anyone looking for a refresher)
- New to Zuercher (Recommended for anyone not yet live with Zuercher Suite)

AVL Playback Demonstration and Map Enhancements ■

This session will highlight some of the recent enhancements in Zuercher Mapping like map bookmarks, telephone extract searching, and the ability to start calls for service directly from a 911 call icon right on your map. We'll also showcase the new AVL playback functionality that can be added onto your system.

Booking Faster and Smarter ■

Zuercher Jail offers a lot of configuration options so you can tailor your system to the way you do bookings and intakes – or even use the system to improve the way you do them! This session will help you configure your intakes and bookings to collect all of the data you need while keeping the process streamlined. We'll explore intakes, bookings, various form and wizard configurations, and how suspending and staging your process can make it as efficient as possible.

CAD Configuration Options ■

This session will provide a refresher on some of the many configuration options Zuercher CAD offers to help you set up your system around the way you work. We'll demonstrate how you can configure your system to get the most out of features like CAD window templates, hot keys, and configurable commands.

Case Configuration Tips and Tools ■

Attend this session for some useful tips and tools for configuring your case reports. This session will demonstrate how to set up your system for your unique approval process and case dispositions. You'll learn more about print presets, how to create multiple report types, and how to change your forms and form requirements.

Custom Forms and Modules – Basic Skills ■ ■ ■ ■ ■ ■ ■

If you've ever had a thought beginning with "I wish we had a form we could fill out when..." or "I wish Zuercher Suite had a place to track..." you won't want to miss this session. We'll walk through creating custom forms and custom modules, choosing what types of fields to include, and designing templates for them. We'll give plenty of examples to get you thinking about the possibilities. *Session offered twice.*

Custom Forms and Modules – Digging Deeper ■ ■ ■ ■ ■ ■ ■

We recommend that you have previous experience building custom forms and modules and/or attend "Custom Forms and Modules – Basic Skills" prior to this session. We'll dive right into advanced concepts like using custom forms and modules to drive your business processes (who needs to do what next?). We'll also cover ways to use powerful Microsoft Office features with your custom forms and modules (think mail merge!).

eCitations, Accident Reporting, and Field Based Reporting Demonstration ■ ■

Much of your work is done far from the office. In this session, we'll demonstrate how adding onto your system with Zuercher Extend products could enable you to issue citations, write accident reports, and capture case information in the field – all on a platform tightly integrated with the rest of your Zuercher Suite system.

Exploring Case Workflow ■

You're probably already using Zuercher Records' workflow rules and tasks to complete case approvals, but they can do a lot more than that! This session will explore ways you can use the workflow system to drive your business processes, such as routing cases, prompting records review or investigative follow-up, sending case notifications, and even triggering recurring reports.

Fleet, Equipment, and Inventory ■

This session will provide an informative overview of fleet management, equipment, and inventory tracking in Zuercher Administration. We'll include best-practice advice regarding how to best configure and use these modules and also highlight some lesser known features.

Implementation: Data Conversion and Training ■

New enough to Zuercher Suite that data conversion and training are still in your future? In this session, our professional services staff will address how you can get maximum benefit from these critical steps in the implementation process. Learn more about the communication and review that occurs between Zuercher staff and your agency during data conversion, as well as what you can do to help ensure the most effective training for your staff.

Implementation: Your IT Considerations ■

New to Zuercher Suite and wondering what your agency's IT staff needs to know? We'll walk you through what to expect and the details you need about your server installation, inter-agency VPNs, Active Directory integration, and permission access.

In the Know: Name Alerts, NCIC Hits, Bulletins, Audio Alerts ■ ■ ■ ■

There are lots of ways to configure your system to help you keep an eye – or an ear – out for important information. We'll review how to configure your name, vehicle, and location alerts to help staff see critical info at a glance. Learn how to keep everyone safe and aware with new bulletin alerts and audio alerts for NCIC hits.

Jail Configuration Options ■

In this session we'll show you some features you can set up in Zuercher Jail that will improve the data you collect and use every day. Learn how to set up additional hold reason types, how to configure your available sentence adjustments or reductions, and how you can adjust the layout of your Current Inmates screen. We'll even tell you about some lesser known configuration options we can set up for you.

Post Implementation: Keep Learning and Growing With Zuercher Suite ■

You've gone live with Zuercher Suite. Now what? If you're like most agencies, you're still just scratching the surface of a system you can get more and more from for years to come. Want to know how to keep up to date on all the updates and offerings in Zuercher Suite? Interested in adding on surrounding agencies to your Zuercher system? This session is for you. Attend to learn how to keep learning and growing with Zuercher Suite.

Property and Evidence Tracking in Cases and Jail ■ ■

Come to this session to check out what we've done to expand Zuercher Suite's property and evidence tracking capabilities. Learn how jail incident reports can now take advantage of the same property and evidence tracking available in case reports, see enhancements like bulk scanning and management, and view a demonstration of Property and Evidence Extend, which lets you perform transfers and audits from anywhere in your facility on a tablet device.

Protection Orders ■ ■

We're making a number of enhancements to protection orders. This session will overview how you can use Zuercher Records' protection orders module to track who is involved, generate system-wide protection order alerts, and keep tabs on service and status. Then we'll highlight the new enhancements so you can start taking advantage of them!

Recent Enhancements in Zuercher Financial ■

Zuercher Financial does more than ever before, and this session will review new features and enhancements you may not be taking advantage of yet. The newly improved budgets feature, more flexible financial report options, and revised bank reconciliations are just a few of the topics we'll cover.

Roundtable: Zuercher CAD ■

Gather with Zuercher CAD and Mapping users from other agencies for a roundtable discussion. This is a great opportunity to ask questions about how other agencies are doing things, whether software-related or otherwise, and share ideas and solutions. *Session offered twice.*

Roundtable: Zuercher Jail ■

Got a question? Chances are, one of your counterparts from another agency has an answer. Attend this roundtable session to take advantage of the ideas and experiences of other conference attendees who use Zuercher Jail. *Session offered twice.*

Roundtable: Zuercher Records ■

From case reporting and property and evidence management to warrant and protection order tracking, there's a lot to Zuercher Records – and user conference attendees bring a lot of experience in these areas. This roundtable discussion is an opportunity to ask how other agencies that use Zuercher Records are doing things and share what's working for you. *Session offered twice.*

System-Wide User Configurability ■

Depending on his or her role, each user of your Zuercher Suite system relies on different features and needs quick access to different pieces of data. Learn how to use hotkeys, dashboard templates, notification settings, shortcuts, and more to help different groups of staff do their jobs effectively. We'll also cover new digital signature functionality. If you're a system administrator, you'll learn how to configure these powerful features, and if you're not, you'll know what you want to ask your system admin to set up!

Tech Talk – Behind the Scenes of Zuercher Suite ■ ■ ■ ■ ■ ■ ■

Here's your chance to learn about some of the things that go on behind the scenes in Zuercher Technologies' development and system operations groups to keep your Zuercher Suite system up, running, and ready. Learn about things like automated backups, standby servers, and how we keep an eye on the fast-paced tech industry.

Weekenders: Checking In and Out of Jail ■

Do you have inmates coming and going due to weekender sentences, furloughs, or other programs? Looking for a better way to keep tabs on who's coming, who's going, when, why, and how long they still need to serve? This session will dig into Zuercher Jail's new weekender handling and show you how it can help you track all the details to manage each unique inmate situation.

What's New With Mobile CAD ■ ■

We've been researching and gathering input from officers and have given our Zuercher Mobile CAD a thorough refresh. You now have more configuration power than ever before, and we'll dig into the ways you can use your new features and functions. Learn more about how to set up your mobile units in the way that works best for your agency.

Zuercher Administration Highlights ■ ■

This session will highlight just a few of the things you can do in Zuercher Administration to keep your agency running. Topics will include lesser-known features related to personnel tracking (including new digital signature support and securely categorized forms and attachments!), a citizen feedback refresher, and an overview of the purchase requisitions module. There's something here for everyone!

Zuercher Analytics Demonstration ■ ■ ■ ■ ■ ■ ■ ■

Adding onto your system with Zuercher Analytics, a new Zuercher Suite product powered by Bair Analytics, could help you take your data further. In this demonstration session, we'll give you real-world examples of how Zuercher Analytics empowers reporting, crime analysis, planning, and more, all fully integrated with Zuercher Suite.

Zuercher CAD Enhancements ■

This session will review some recent enhancements to Zuercher CAD that can improve your efficiency and user experience: paging, tags, and the ability to use a new details field on your calls for service. It will also cover ANI/ALI training calls and how to search and report on unit personnel assignments.

Zuercher Civil: Execution Options and Sheriff's Sales ■

Attend this session to learn about how we've made executions a more powerful and flexible way to track your judgment and interest collections. We'll cover how to set up execution categories so you can track more of the specific data you need, set up interest segments, and track past execution payments. We'll also show what Zuercher Civil can do when it comes to tracking sales of seized property or real estate.

Zuercher Jail Extend Demonstration ■

Curious about how your agency could benefit by adding Zuercher Jail Extend onto your system? Attend this session for a demonstration of how Zuercher Jail Extend could let you take the power of Zuercher Jail to wherever the action is. Zuercher Jail Extend lets correctional officers access critical inmate data and perform key functions using tablets – record inmate movement, make shift log entries, and perform cell checks and head counts from anywhere in your facility. We'll also look at how cell checks and head counts can be used in Zuercher Jail on the desktop.

Zuercher Reporting – Basic Skills ■ ■ ■ ■ ■ ■ ■ ■ ■ ■

You put a lot of data into your Zuercher Suite system. Zuercher Reporting lets you get that data back out to answer questions, gather statistics, monitor staff activity, look for trends, and more. This session will cover report-building basics like choosing what type of report to create, selecting the data you want to show, filtering and sorting your report, and more. A great session for anyone new to Zuercher Suite or looking for a refresher. *Session offered twice.*

Zuercher Reporting: Recurring Reports, Interfaces, and More ■ ■ ■ ■ ■ ■ ■ ■

We recommend that you have previous experience building reports and/or attend "Zuercher Reporting – Basic Skills" prior to this session. Learn how to take your reporting to the next level by scheduling reports to run automatically or taking advantage of Zuercher Reporting's built-in ability to export Zuercher Suite data to other locations or even other software systems.

Zuercher Reporting: Sharing, Custom Dashboards, and Charts/Graphs ■ ■ ■ ■ ■ ■ ■ ■

We recommend that you have previous experience building reports and/or attend "Zuercher Reporting – Basic Skills" prior to this session. See your data in a new way! In this session, you'll learn how to share your reports with the right people, provide quick access to key info by turning reports into dashboard parts, and visualize your report data with Zuercher Reporting's new charting and graphing capabilities. *Session offered twice.*